



General Assembly

February Session, 2022

Substitute Bill No. 265



**AN ACT CONCERNING NOTICE OF STAFF-TO-PATIENT RATIOS,
ROOM TELEPHONE ACCESS AND ASBESTOS MITIGATION
MEASURES AT NURSING HOME FACILITIES.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Section 19a-562g of the general statutes is repealed and the
2 following is substituted in lieu thereof (*Effective July 1, 2022*):

3 (a) Each nursing home facility shall calculate on a daily basis, for the
4 purposes of posting the information required under subsection (b) of
5 this section, the total number of nurses and nurse's aides providing
6 direct patient care to residents of the nursing home facility. In
7 calculating the total number, a nursing home facility shall not include
8 any nurse or nurse's aide who is on transportation duty and who is not
9 providing direct patient care for the primary portion of his or her shift
10 or any nurse or nurse's aide who is categorized as a member of the
11 nursing home facility's management or administration and who is not
12 providing direct patient care for the primary portion of his or her shift.

13 (b) Each nursing home facility shall post, in accordance with 42 CFR
14 483.35(g), the following information on a daily basis at the beginning of
15 each shift, (1) on the facility's Internet web site, and (2) in a legible format
16 and in a conspicuous place readily accessible to and clearly visible by
17 residents, employees and visitors of the nursing home facility,
18 including, but not limited to, persons in a wheelchair:

19 [(1)] (A) Name of the nursing home facility;

20 [(2)] (B) Date;

21 [(3)] (C) Total number of [(A)] (i) advanced practice registered nurses,
22 [(B)] (ii) registered nurses, [(C)] (iii) licensed practical nurses, and [(D)]
23 (iv) nurse's aides, who will be responsible for direct patient care during
24 the shift;

25 [(4)] (D) Total number of hours such [(A)] (i) advanced practice
26 registered nurses, [(B)] (ii) registered nurses, [(C)] (iii) licensed practical
27 nurses, and [(D)] (iv) nurse's aides are scheduled to work during the
28 shift; and

29 [(5)] (E) Total number of nursing home facility residents.

30 (c) In addition to the information posted pursuant to subsection (b)
31 of this section, each nursing home facility shall post the following
32 information on a daily basis, at the beginning of each shift, (1) on the
33 facility's Internet web site, and (2) in a legible format and in a
34 conspicuous place readily accessible to and visible by residents,
35 employees and visitors of the nursing home facility, including, but not
36 limited to, persons in a wheelchair:

37 [(1)] (A) The minimum number of nursing home facility staff per shift
38 that is required by the regulations of Connecticut state agencies to be
39 responsible for providing direct patient care to residents of the nursing
40 home facility; and

41 [(2)] (B) The telephone number or Internet web site that a resident,
42 employee or visitor of the nursing home facility may use to report a
43 suspected violation by the nursing home facility of a regulatory
44 requirement concerning staffing levels and direct patient care.

45 (d) Each nursing home facility shall, upon oral or written request,
46 make the daily information posted pursuant to subsections (b) and (c)
47 of this section available to the public for review. The nursing home

48 facility shall retain such information for not less than eighteen months
49 from the date such information was posted.

50 Sec. 2. Section 19a-509f of the general statutes is amended by adding
51 subsections (c) and (d) as follows (*Effective July 1, 2022*):

52 (NEW) (c) No owner or operator of a residential care home, nursing
53 home or rest home shall charge a resident for the installation, use or
54 maintenance of a landline phone to make local calls.

55 (NEW) (d) A residential care home or rest home shall provide at least
56 one landline phone in good working order in any common area of such
57 home. A nursing home shall provide a landline phone in good working
58 order in any resident room upon request by a resident for exclusive use
59 by such resident or persons authorized by such resident to use such
60 phone.

61 Sec. 3. Section 19a-536 of the general statutes is repealed and the
62 following is substituted in lieu thereof (*Effective July 1, 2022*):

63 Each nursing home administrator, as defined in section 19a-511, shall
64 permit [patients in] residents and patients of the nursing home, relatives
65 and legal representatives of, and any other person designated by, such
66 residents and patients and persons interested in placing someone in a
67 nursing home to inspect all inspection reports pertaining to nursing
68 home facilities made by the Department of Public Health, the State Fire
69 Marshal, local fire and health departments or other state and local
70 agencies having jurisdiction over the institution, and all summary
71 copies of current inspection reports of the United States Department of
72 Health and Human Services as provided in the Social Security Act, [,
73 and shall] If such reports do not contain information on asbestos and
74 asbestos abatement, as those terms are defined in section 19a-332, each
75 nursing home facility shall disclose in writing (1) whether any asbestos
76 exists in the facility, and if asbestos does exist in the facility, the location
77 of the asbestos, and (2) any asbestos abatement scheduled to occur in
78 the facility, the dates and times such abatement will occur and steps to

